**Use Case — Password Recovery & Reset (UC-SEG-002)**

**Acceptance Criteria**

* **AC-SEG-002-01 (Valid reset request)**
  + **Given** a login in a valid format (email or CPF)
  + **When** I send POST /api/auth/password/reset/request
  + **Then** the system returns 200 OK with a generic success message, without revealing if the login exists.
* **AC-SEG-002-02 (Valid reset confirmation)**
  + **Given** a valid reset token and a strong new password
  + **When** I send POST /api/auth/password/reset/confirm
  + **Then** the system returns 200 OK, updates the password, and revokes all previous sessions.
* **AC-SEG-002-03 (Missing required fields — request)**
  + **Given** the reset request does not include the login field
  + **When** I send the request
  + **Then** the system returns 400 Bad Request with error CAMPOS\_OBRIGATORIOS.
* **AC-SEG-002-04 (Invalid login format)**
  + **Given** login is not a valid email or CPF format
  + **When** I send the reset request
  + **Then** the system returns 422 Unprocessable Entity with error LOGIN\_INVALIDO.
* **AC-SEG-002-05 (Rate limit exceeded)**
  + **Given** multiple reset requests exceed the allowed threshold for a login/IP
  + **When** I send another request
  + **Then** the system returns 429 Too Many Requests with error MUITAS\_TENTATIVAS.
* **AC-SEG-002-06 (Invalid or expired token)**
  + **Given** the reset token is invalid, expired, or already used
  + **When** I attempt reset confirmation
  + **Then** the system returns 400/410 with error TOKEN\_INVALIDO\_OU\_EXPIRADO.
* **AC-SEG-002-07 (Weak password)**
  + **Given** the new password does not meet the policy (e.g., < 8 chars)
  + **When** I attempt reset confirmation
  + **Then** the system returns 422 Unprocessable Entity with error SENHA\_FRACA.
* **AC-SEG-002-08 (User ineligible)**
  + **Given** the user is Inativo or Encerrado
  + **When** I attempt reset confirmation with a valid token
  + **Then** the system returns 403 Forbidden with error USUARIO\_INELEGIVEL.
* **AC-SEG-002-09 (Internal failure)**
  + **Given** an error occurs while processing reset (e.g., persistence or email sending failure)
  + **When** I send a request
  + **Then** the system returns 500 Internal Server Error with error ERRO\_RECUPERACAO\_SENHA.